BAJAJ GENERAL INSURANCE LIMITED (Formerly known as Bajaj Allianz General Insurance Co. Ltd.)
Bajaj Insurance House, Airport Road, Yerawada, Pune - 411006.
CIN: U66010PN2000PLC015329

Health Administration Team : *A - Wing 2nd Floor, Bajaj Finserv Building, Behind Weikfield IT Park, Off Nagar Road, Viman Nagar | Pune - 411 014
Phone No.: 020-30305858/ 1800-103-2529 Fax: 020-30512224/ 6/ 7 | **Email:** careforyou@bajajgeneral.com

BAJAJ GENERAL
CARINGLY YOURS

(To be filled in block letters)

CASHLESS FORM

PLEASE FAX/SCAN PAGE 1 AND 2 ONLY

REQUEST FOR CASHLESS HOSPITALISATION FOR MEDICAL INSURANCE POLICY

DETAILS OF THE PROVIDER

SECTION A

Hospital Name/nursing Home Name:____________________

City Name:__________ Pin Code: [ ]

State Name:__________ Hosp Id: [ ]

Landmark:__________ Rohini ID [ ]

Hospital Contact No: ______ Fax No: ______ TPA desk No ______ Email id: ______

TO BE FILLED BY THE INSURED/PATIENT

SECTION B

a) Name of the Patient: __________

b) Current Address of Insured patient:__________

c) Gender: Male [ ] Female [ ] d) Age: Years Y Y Months M M e) Date of birth: D D M M Y Y Y Y

f) Name of the Attendant:______ g) Contact number, if any: [ ]

h) Contact number: [ ] i) Insured card ID number: [ ]

j) Occupation of Insured patient:______ k) Policy number I Name of corporate:______

I) Employee ID: [ ] m) Pan No: [ ]

n) Name of the Proposer__________

CKYC of the proposer [ ]

o) Currently do you have any other Mediclaim / Health insurance: [ ] Yes [ ] No

Company Name:__________

Give details:__________

p) Do you have a family physician: [ ] Yes [ ] No q) Name of the family physician:______

r) Contact number, if any: [ ]

s) Insured E-mail id______ **(PLEASE COMPLETE DECLARATION ON THE REVERSE SIDE OF THIS FORM)**

TO BE FILLED BY THE TREATING DOCTOR / HOSPITAL

SECTION C

a) Name of the treating doctor: ______ b) Contact number: [ ]

c) Nature of ILLNESS / Disease with presenting complaints______

d) Relevant clinical findings:______

e) Duration of the present ailment: [ ] Days i. Date of first consultation: D D M M Y Y Y Y

i. Past history of present ailment if any:______

f) Provisional diagnosis______ i. ICD 10 Code: [ ]

g) Proposed line of treatment: [ ] Medical Management [ ] Surgical Management [ ] Intensive care

[ ] Investigation [ ] Non allopathic treatment

h) If Investigation & I or Medical Management provide details ______

i) Route of drug administration:______

i) If Surgical, name of surgery:______ i. ICD 10 PCS Code: [ ]

j) If other treatments provide details:______

k) How did injury occur:______

I) In case of accident: i. Is it RTA: [ ] Yes [ ] No ii. Date of injury: D D M M Y Y Y Y iii. Reported to Police: [ ] Yes [ ] No

iv. FIR No . [ ] v. Injury/Disease caused due to substance abuse/alcohol consumption: [ ] Yes [ ] No

vi. Test conducted to establish this : [ ] Yes [ ] No (If Yes attach reports)

I) In case of Maternity: G [ ] P [ ] L [ ] A [ ] Expected date of Delivery: D D M M Y Y Y Y LMP: D D M M Y Y Y Y

Details of the patient admitted

a) Date of admission: D D M M Y Y b) Time: H H : M M

c) Is this an emergency/a planned hospitalization event?: ☐ Emergency ☐ Planned

d) Expected no. of days stay in hospital: ☐☐☐ Days e) Room Type ☐

f) Expected no.of days in ICU ☐☐☐ Days

g) Per Day Room Rent + Nursing & Service Charges + Patient's Diet: Rs. ☐☐☐☐☐☐☐

h) Expected cost for investigation + diagnostics.: Rs. ☐☐☐☐☐☐☐

i) ICU Charges: Rs. ☐☐☐☐☐☐☐

j) OT Charges: Rs. ☐☐☐☐☐☐☐

k) Professional fees Surgeon + Anesthetist Fees + consultation Charges: Rs. ☐☐☐☐☐☐☐

l) Medicines + Consumables + Cost of Implants specify): Rs. ☐☐☐☐☐☐☐

Other hospital expenses if any: Rs. ☐☐☐☐☐☐☐

m) All inclusive package charges if any applicable Rs. ☐☐☐☐☐☐☐

n) Sum Total expected cost of hospitalization Rs. ☐☐☐☐☐☐☐

Mandatory: Past History of any chronic illness (If yes, since (month / year)

- ☐ Diabetes ☐☐ ☐☐
- ☐ Heart Disease ☐☐ ☐☐
- ☐ Hypertension ☐☐ ☐☐
- ☐ Hyperlipidemia ☐☐ ☐☐
- ☐ Osteoarthritis ☐☐ ☐☐
- ☐ Asthma / COPD / Bronchitis ☐☐ ☐☐
- ☐ Cancer ☐☐ ☐☐
- ☐ Alcohol or drug abuse ☐☐ ☐☐
- ☐ Any HIV or STD / Related ailments ☐☐ ☐☐

Any other Ailment give details:_____

_____

_____

(PLEASE READ VERY CAREFULLY)

DECLARATION

We confirm having read understood and agreed to the Declarations on the reverse of this form

1. For retail policies/individual customers:

   Consent/Declaration to be added in proposal and claim for CKYC no.:

   I/we hereby give my/our consent to the Company to verify and obtain my/our identity/address proof through Central KYC Registry or National Securities Depository Limited Portal for the purpose of undertaking KYC verification.

2. For Juridical person/non-individual customer:

   Consent/Declaration to be added in proposal and claim for CKYC no.:

   I/we hereby give my/our consent to the Company to verify and obtain my/our identity/address proof through Central KYC Registry or Goods and Service Tax Portal or Ministry Of Corporate Affairs Portal or National Securities Depository Limited portal for the purpose of undertaking KYC.

3. For Group Policies:

   Consent/Declaration to be added in claim form CKYC no.:

   I/we hereby give my/our consent to the Company to verify and obtain my/our identity/address proof through Central KYC Registry for the purpose of undertaking KYC

4. For Juridical person/non-individual customer and Group Policies:

   Consent/Declaration to be added in claim form CKYC no.:

   I/we hereby give my/our consent to the Company to verify and obtain my/our identity/address proof through Central KYC Registry or UIDAI or through any other modes for the purpose of undertaking KYC

a) Name of the treating doctor:_____

b) Qualification:_____ c) Registration No. with State Code: ☐☐☐☐☐☐☐☐☐☐☐☐

Hospital Seal (Must include Hospital ID)

Patient Insured Name & Signature

PAGE 3: NOT TO BE FAXED/SCANNED

DECLARATION BY THE PATIENT / REPRESENTATIVE

A. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Bajaj General Insurance Limited after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.

B. Payment to hospital is governed by the terms and conditions of the policy. In case the Bajaj General Insurance Limited is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.

C. All non-medical expenses and expenses not relevant to current hospitalization and the amounts over & above the limit authorized by the Bajaj General Insurance Limited not governed by the terms and conditions of the policy will be paid by me.

D . I hereby declare to abide by the terms and conditions of the policy and if at any time the facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the Bajaj General Insurance Limited

E . I agree and understand that Bajaj General Insurance Limited is in no way warranting the service of the hospital & that the Bajaj General Insurance Limited is in no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.

F . I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.

G . I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the Bajaj General Insurance Limited

I. I/We authorize Insurance Company/TPA to contact me/us through SMS/Email/WhatsApp for any update on this claim.

a Patient's /Insured's Name: _____

b) Contact number: | | | | | | | | | | |

c) Patient's / Insured's Signature:

d) Email ID (optional)_____

Date - _____ Time - _____

HOSPITAL DECLARATION

1. We have no objection to any authorized Bajaj General Insurance Limited official verifying documents pertaining to hospitalization.
2. All valid original documents duty countersigned by the insured I patient as per the checklist below will be sent to Bajaj General Insurance Limited within 2 days of Patient Discharge.
3. WE AGREE THAT BAJAJ GENERAL INSURANCE LIMITED WILL NOT BE LIABLE TO MAKE THE PAYMENT IN THE EVENT OF ANY DISCREPANCY BETWEEN THE FACTS IN THIS FORM AND DISCHARGE SUMMARY or other documents.
4. The patient declaration has been signed by the patient or by his representative in our presence.
5. We agree to provide clarifications for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications.
6. We will abide by the terms and conditions agreed in the MOU.
7. We confirm that no additional amount would be collected liom the insured in excess of Agreed Package Rates except costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility choosing separate line of treatment which is not envisaged/considered in package).
8. We confirm that no recoveries would be made from the deposit amount collected from the insured except for costs towards non-admissible amounts (including additional charges due to opting higher room rent than eligibility/choosing separate line of treatment which is not envisaged/considered in package).
9. In the event of unauthorized recovery of any additional amount from the Insured in excess of Agreed Package Rates, the authorized TPA / Insurance Company reserves the right to recover the same from us (the Network Provider) and,/or take necessary action, as provided under the MOU or applicable laws

Hospital Seal

Doctor's Signature

Date-_____ Time - _____

DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM

1. Detailed Discharge Summary and all Bills from the hospital

2. Cash Memos from the Hospitals / Chemists supported by proper prescription.

3. Receipts and Pathological Test Reports from Pathologists, supported by note from the attending Medical Practitioner I Surgeon recommending such pathological Tests.

4. Surgeon's Certificate stating nature of operation performed and Surgeon's Bill and Receipt.

5. Certificates from attending Medical Practitioner / Surgeon that the patient is fully cured.

*As per IRDA circular Ref: IRDA/SDD/GDL/CIR/020/02/2013 Anti-Money Laundering /Counter Financing of Terrorism (AML/CFT)-Guidelines for General Insurers All general insurance companies are required to carry out KYC norms at the settlement stage where claim payout crosses a threshold of ` One lakh per claim. In cases where payments are made to third party service providers such as hospitals, the KYC norms shall apply on the customers on whose behalf service providers act.